

NOTICE OF ATLANTA WOMEN'S HEALTH GROUP CYBERATTACK

On April 12, 2023, Atlanta Women's Health Group ("AWHG") identified anomalous activity on its computer system. AWHG immediately took steps to isolate its networks and fully contain the incident. AWHG, with the assistance of cybersecurity experts, proactively isolated the exposure and launched an investigation into the nature and scope of the incident. The forensic investigation was robust and ultimately determined that the unauthorized user accessed certain patient information.

After AWHG confirmed that patient information was accessed, it launched an extensive and thorough data mining effort to identify potentially affected individuals. Although there is no evidence that any patient information has been improperly used, AWHG will be notifying the individuals whose personal information was involved in the incident. For most patients, this protected health information consists of patient name, date of birth, patient ID number, and other information that may be contained in medical records. Please note that the actual protected health information affected varies by individual and AWHG cannot confirm whether this information was actually accessed or acquired by the unauthorized user.

AWHG values the privacy of all its patients, and we deeply regret that this incident occurred. Since the incident, AWHG has worked extensively with outside security consultants to implement additional cybersecurity measures to prevent a recurrence of such an attack and to continue protecting the privacy of our valued patients. We appreciate our patients for entrusting us with their care and rest assured that we remain committed to that care and to handling this unfortunate situation to the best of our ability. We have also reported this incident to the U.S. Department of Health and Human Services and the Federal Bureau of Investigation.

Although AWHG has notified all patients of this incident, only a subset of patients' information was actually affected by the event. Just because you have received notice of this event does not mean your information was compromised. Any patient who wants additional information can use the toll-free number 1-888-566-8248, Monday through Friday between 9 a.m. - 9 p.m. Eastern Time.

Again, while AWHG is unaware of any actual or attempted misuse of protected health information as a result of this incident, AWHG nevertheless encourages individuals to review credit reports, health account statements, health insurance account records and explanations of benefit forms for suspicious activity and report all suspicious activity to the institute that issued the record immediately.